

February 20, 2025

The Honorable Pam Bondi  
Attorney General of the United States  
Department of Justice  
950 Pennsylvania Avenue NW  
Washington DC 20530

Dear Ms. Bondi,

On behalf of the undersigned organizations, we congratulate you on your appointment as the 87<sup>th</sup> Attorney General of the United States. We applaud your past leadership on mental health care and substance use disorder issues, particularly your work on the President's Commission on Combatting Drug Addiction and the Opioid Crisis. Given your past leadership on telemedicine access to address these concerns, we write today to bring your attention to an important telemedicine policy that is under the Department of Justice's jurisdiction.

President Trump signed into law the [Substance Use-Disorder Prevention that Promotes Opioid Recovery and Treatment \(SUPPORT\) for Patients and Communities Act](#), which called for the safe access to controlled substances through telemedicine. The Biden Administration recently proposed a telehealth rule that does not follow the intent of this law, given that it proposes arbitrary and burdensome restrictions on access to telemedicine. For example, it includes provisions that would limit patient access through requirements that a clinician provide in-person care rather than creating guardrails that more narrowly address the real-world risks of controlled substance diversion. We urge you to rescind the proposed telemedicine regulation, and work with Congress to ensure ongoing access to virtual prescribing for patients and providers of certain controlled substances.

This work is timely, as patients and providers are currently relying on a [temporary flexibility](#) for telemedicine that will end on December 31, 2025. It is no question how impactful telehealth has been for improving patient access to care. As you remember, directing federal agencies to revise regulations and reimbursement policies to allow treatment via telemedicine was a top recommendation of [President Trump's Commission](#) and evidence shows that [telehealth supports retention](#) in treatment for opioid use disorder.

For the last five years, telehealth has also been a crucial tool in providing a wide range of other important health services – particularly for those Americans who live in remote areas and locations with provider shortages. For example, as of [December 2023](#), more than half (169 million) of the U.S. population lives in a Mental Health Professional Shortage Area (HPSA) and broader access to telehealth has been crucial in creating new access to care for these individuals as well as those with other conditions.

Your leadership is needed to direct the Drug Enforcement Administration to withdraw this telemedicine regulation and work alongside Congress and stakeholders to advance a safe and permanent pathway for patients and practitioners to continue to offer care that relies on the prescribing of a controlled substance before the end of 2025. While we recognize the need for protections against diversion, guardrails on remote medical care must appropriately balance this risk without effectively forcing in-person care.

Congratulations again on your appointment as Attorney General of the United States, and thank you for prioritizing this important policy.

Sincerely,

Access TeleCare  
AGMP Telehealth  
Alliance for Connected Care  
Alliance Mental Health  
Alpha-1 Foundation  
American Academy of Physical Medicine and Rehabilitation  
American Association for Respiratory Care  
American Association of Nurse Practitioners  
American Association of Psychiatric Pharmacists  
American Health Care Association  
American Medical Informatics Association  
American Pharmacists Association  
American Society of Consultant Pharmacists (ASCP)  
American Urological Association  
Amwell  
Anderson Medical Services  
Anderson Mental Health Services  
Aragon Mental Health, LLC  
Array Behavioral Care  
Art Therapy of Fairfield  
Ascension  
Associated Medical Schools of New York  
Association for Mental Health and Wellness  
Awaken The Power Therapy, LLC  
Beckley Clinical  
Big Cities Health Coalition  
Bird on a Wire, LLC  
Blackbird Health  
Brownlee Health PLLC  
California Consortium of Addiction Programs & Professionals  
CareBridge Medical Group  
Center to Advance Palliative Care  
Chesapeake Psychological Associates  
CirrusMD  
CJS Healthcare Advisors  
Coalition for Headache and Migraine Patients (CHAMP)  
Compassion & Choices  
Consumer Technology Association  
Creating Compassion  
CSNK2B Foundation  
Cure CMD  
Different MHP, PC  
Digital Medicine Society (DiMe)

DreamCloud  
Essentia Health  
Evergreen Psychiatric Services PLLC  
Faces & Voices of Recovery  
FamilyWell Health  
Finding Your Truth Behavioral Health, LLC  
Firsthand  
Florish Labs  
Frontier Psychiatry, Inc.  
Gateway Rehabilitation Center  
Gilda's Club South Florida  
Go 2 Care  
Golden Bear Counseling, LLC  
Guide to Wellness  
Hazel Health  
Heartland Alliance Health  
HelloAlpha  
Heron Mental Health  
Hope for HIE  
Human Vitality  
IC&RC  
Illinois Telehealth Network  
IMPOWER  
Inseparable  
Integrated Telehealth Partners  
Interconnected knowing  
Intermountain Health  
Johns Hopkins University and Medicine  
Kimberly Newcombe Counseling  
Kismet Health  
KMA Services LLC  
Kohnling, Inc.  
Language Strides LLC  
Layh and Associates  
LeadingAge  
Life Coaching and Therapy  
Little Otter  
LMA MENTAL HEALTH SERVICES  
Logan Wellness Advanced Nursing Practice Corp.  
Lotus Flower Wellness  
Mae Mental Wellness  
Maine Primary Care Association  
Manatee  
Massachusetts Health Data Consortium, Inc.

Meadows Mental Health Policy Institute  
Midi Health  
Miles for Migraine  
MindMatters Therapy  
Minnesota Hospital Association  
Moffitt Cancer Center  
Monebo Technologies, Inc  
National Alliance for Care at Home  
National Association of Pediatric Nurse Practitioners  
National Behavioral Health Association of Providers  
National Center for Assisted Living  
National Council for Mental Wellbeing  
National League for Nursing  
Nema Health  
Nest Collaborative  
New Jersey Association of Mental Health and Addiction Agencies, Inc.  
New Perspective Counseling Services LLC  
New York State Academic Dental Centers  
NIM LONGEVITY  
Noma Therapy  
North Dakota Health Information Management Association  
Partnership to Advance Virtual Care  
Peak Mental Healthcare  
Pediatric Gastroenterology of Northern Virginia  
Pennsylvania Rural Health Association  
Prana Wellness, LLC  
Renewed Outlook Holistic Mental Health and Wellness LLC  
Resolve Psychiatric Services, PLLC.  
Rewild PLLC  
RxHomeTest  
Shadow Mountain Mental Health  
Shock Therapy Group, LLC  
Small Business & Entrepreneurship Council  
Society for Education & Advancement of Research in Connected Health (SEARCH)  
Soulful Recovery  
Southern Comfort Psychiatric Services  
Spectrum: The Other Clinic  
SSM Health  
Stanford Health Care  
StayWell Health Center  
STXBP1 Foundation  
Talkiatry  
TeleHealthcare Network  
The Global Telemedicine Group

The Mindful Oasis  
The Taylor-Austin Group, LLC  
Themindfullcup, LLC  
TheraTec, Inc  
Thrive Center LLP  
TNacity Blue Ocean, Inc  
Transcendental Wellness, PLLC  
Transformative Healthcare  
Tri-Area Community Health  
True North Psychiatry  
U.S. Pain Foundation  
University of Maryland School of Medicine  
University of Michigan Health  
University of Mississippi Medical Center  
URAC  
Vento Healthcare Consulting, LLC  
ViTel Net  
WeKonnnect, LLC  
Willow Behavioral Health  
Wind River Parkinson's Group  
Workit Health  
YesPsych LLC